

Do you love the challenge of leading a team and helping customers through a difficult situation?

Do not miss your chance to join our nationally recognized company. As the Crew Chief for the restoration company, SERVPRO® of Morton Grove-East Niles, you will be making a difference in the lives of our customers each and every day. We have a sincere desire of helping make fire and water damage “Like it never even happened®”!

We are seeking someone who is comfortable working hard in challenging situations, meeting new people, with excellent communication skills, and who is a serious multi-tasker. If you are self-motivated and have superb interpersonal skills, then you will thrive in this work environment. Our idea of the ultimate candidate is one who is proactive, experienced in restoration, truly enjoys providing superior service, and loves taking ownership. Are you highly dependable and super-excited about routinely exceeding expectations? Then YOU may be our perfect HERO!

Read over the responsibilities and minimum requirements, then, apply today! We are looking forward to supporting you in your heroic journey with us!

Primary Responsibilities:

- Explain process and answer customer questions, as needed.
- Monitor, communicate, and respond to customer needs/concerns.
- Communicate clear expectations to Production Technicians and supervise their activities.
- Perform production processes as scheduled and ensure quality control.
- Identify safety hazards, communicate, and establish control measures to ensure the safety of occupants and workers.
- Manage job file documentation to ensure complete and accurate project details.
- Manage and control costs of production projects.
- Manage assets by protecting and using equipment and materials properly.

Position Requirements:

- Experience in cleaning/restoration preferred
- IICRC certifications preferred
- A valid driver license with a good driving record.
- Effective written and oral communication
- Basic math skills
- High school diploma/GED
- Ability to lift a minimum of 50 pounds regularly, occasionally up to 100 pounds with assistance
- Ability to climb ladders, work at ceiling heights, work in tight spaces (e.g., crawls spaces, attics)
- Ability to sit/stand/walk for prolonged periods of time
- Ability to repetitively push/pull/lift/carry objects

- Ability to work with/around cleaning products/chemicals
- Ability to travel locally and out of state when necessary
- Ability to successfully complete a background check subject to applicable law

Send resumes to office@servpro10382.com

SERVPRO® specializes in the cleanup and restoration of residential and commercial property after a fire, smoke, or water damage situation. So, when disaster strikes, homeowners, businesses and insurance providers will rely on us to respond with unparalleled service excellence. As a nation's leading fire and water cleanup and restoration company with more than 1,600 Franchises nationwide, we are growing rapidly, creating exciting opportunities for "A Level" talent