

HDI Global Insurance Company seeks a Claims Adjuster in Commercial Property and Engineering/Construction

Position Description:

We have a career opportunity at our Home Office in Chicago, Illinois for an enthusiastic, self-starting Claims Adjuster or Senior Claims Adjuster (commensurate with experience) handling complex commercial property claims and assisting on engineering/construction claims. The role envisions continuous technical development of complex commercial property and engineering claim skills. HDI Global Insurance Company provides rewarding professional opportunities in a small company environment. We offer a competitive, comprehensive compensation and benefits package. If interested, please provide a resume and cover letter.

Duties and Responsibilities:

- The investigation, evaluation, negotiation, and resolution of complex commercial property and engineering claims with the assistance of independent adjusters and experts in the field.
- Independently resolve severe, high dollar exposure claims on reasonable terms and at proper values.
- Effectively control the use, costs and work product of independent adjusters and experts.
- *Ability to analyze policy coverages on standard and manuscript forms, independently identifying and evaluating coverage issues, and where necessary preparing coverage position letters...is a must. This role is for professionals fully competent in making independent coverage determinations on a variety of forms.*
- Accountable for making decisions which positively impact the financial results of the company.
- Ability to identify and initiate subrogation recovery opportunities.
- Work within designated dollar authorities. Prepare timely and accurate reports for management on large losses. Keep management informed of issues, problems and progress on severe claims.
- Experienced with negotiations, mediations, arbitrations and litigation.
- Provides outstanding service and availability to business partners, developing relationships with our insureds, brokers and HDI colleagues; domestically and abroad.
- Share claims lessons learned with other HDI departments.
- Serve as a technical resource to less experienced claim staff.
- Expectation of additional work hours in extenuating circumstances such as influx of Cat claims.
- Occasional overnight type travel for claim meetings, inspections, negotiations or policy renewals.

Essential Skills and Experience:

- Experience in direct handling of commercial property and/or engineering claims.
- Strong contract interpretation skills - a must.
- Excellent verbal and written communication skills.
- Effective customer service skills.
- Professional bearing.
- The ability to cultivate constructive working relationships.
- Strong organizational and time management skills.
- Knowledge of direct and/or reinsurance business.
- Self-confidence to negotiate directly with our client's risk managers and executives.
- An innovative thinker in a fast-paced environment with changing priorities.
- Work with underwriting and other departments to improve overall results.
- Experience working in teams, as a team player.
- The desire to exceed the expectations and requirements of external customers and internal colleagues.
- Extensive experience working with computers and the Microsoft office suite.
- Ability to embrace change and values diverse opinions and ideas.

Position Requirements:

- Bachelor's degree.
- Industry designations such as AIC and CPCU a plus
- Will work with HDI to secure a suite of appropriate state adjuster licenses as well as pursuing required continuing education credits to maintain those licenses
- Minimum 5 years commercial property claims experience; industrial, manufacturing or energy a plus.
- A valid Driver's License and the ability to operate a motor vehicle.
- While travel is limited; the ability to travel as necessary on short notice.
- Preference to candidates who can report daily to the 161 North Clark Street, Chicago office.
- Remote working is currently available considering the recent Covid pandemic.
- Once Covid restrictions are lifted, physical attendance at office will again be preferred.
- Flexible work arrangements can be discussed with the hiring manager.

HDI Global Insurance Company offers a competitive salary and employee benefits package. Send email inquiries to employment@hdi-gaic.com