

HDI Global Insurance Company seeks a Claims Analyst in Marine and Auto

Position Description:

We have a career opportunity at our Home Office in Chicago, Illinois for an enthusiastic, self-starting Claims Analyst handling marine cargo and auto claims. HDI will invest in the success of this position including licensing, training, accreditations and attending industry events. HDI Global Insurance Company provides rewarding professional opportunities in a small company environment. We offer a competitive, comprehensive compensation and benefit package. If interested, please provide a resume and cover letter.

Duties and Responsibilities:

- The investigation, evaluation, negotiation, and resolution of ocean and inland marine cargo claims, and auto appraisal claims, by enlisting assistance from outside surveyors, adjusters and experts in the field.
- Independently resolve claims on reasonable terms and at proper values.
- Effectively control the use of, costs and work product of surveyors, adjusters and experts.
- Analysis of policy coverages on standard and Institute forms, independently identifying and evaluating coverage issues.
- Ability to identify subrogation recovery opportunities.
- Work within designated dollar authorities.
- Keep management informed of issues, problems and progress on severe claims.
- Claim progress can involve negotiation, mediation, arbitration and litigation.
- Provides outstanding service and availability to business partners, developing relationships with our insureds, brokers and HDI colleagues; domestically and abroad.
- Share claims lessons learned with other HDI departments.
- Assist with commercial property claims as necessary.
- Expectation of additional work hours in extenuating circumstances.
- Occasional overnight type travel for claim meetings, negotiations, training or industry seminars.

Essential Skills and Experience:

- Experience in direct handling of marine and/or auto claims.
- Good contract interpretation skills.
- Excellent verbal and written communication skills.
- Effective customer service skills.
- A professional bearing.
- The ability to cultivate constructive working relationships.
- Strong organizational and time management skills.
- Knowledge of direct and reinsurance business a plus.
- Self-confidence to negotiate claims directly with our clients.
- An innovative thinker in a fast-paced environment with changing priorities.
- Work with underwriting and other departments to improve overall results.
- Experience working in teams, as a team player.
- The desire to exceed the expectations and requirements of external customers and internal colleagues.
- Extensive experience working with computers and the Microsoft office suite.
- The ability to embrace change and value diverse opinions and ideas.

Position Requirements:

- Bachelor's degree.
- Industry designations such as AIC and CPCU a plus.
- Will work with HDI to secure a suite of appropriate state adjuster license(s) as well as pursuing required continuing education credits to maintain those licenses.
- 3+ years marine and/or auto claims experience or equivalent preferred.
- A valid Driver's License and the ability to operate a motor vehicle.
- The ability for occasional overnight type travel as necessary.
- Preference to candidates who can report daily to the 161 North Clark Street, Chicago office.
- Remote working is currently available considering the recent Covid pandemic.
- Once Covid restrictions are lifted, physical attendance at office will again be preferred.
- Flexible work arrangements can be discussed with the hiring manager.

HDI Global Insurance Company offers a competitive salary and employee benefits package. Send email inquiries to employment@hdi-gaic.com