

HDI Global Insurance Company seeks a Claims Consultant in Commercial Property and Marine

Position Description:

We have a career opportunity at our Home Office in Chicago, Illinois for an enthusiastic, self-starting Claims Consultant handling complex commercial property claims and assisting on marine claims. The role envisions continuous technical development of complex commercial property claim skills and may evolve to include complex engineering claims. HDI has a large book of marine business and property and engineering claims handlers assist on marine claims as necessary. HDI Global Insurance Company provides rewarding professional opportunities in a small company environment. We offer a competitive, comprehensive compensation and benefits package. If interested, please provide a resume and cover letter.

Duties and Responsibilities:

- The investigation, evaluation, negotiation, and resolution of complex commercial property claims with the assistance of independent adjusters and experts in the field.
- Independently resolve severe, high dollar exposure claims on reasonable terms and at proper values.
- Effectively control the use, costs and work product of independent adjusters and experts.
- Analysis of policy coverages on standard and manuscript forms, independently identifying and evaluating coverage issues, and where necessary preparing coverage position letters.
- Accountable for making decisions which positively impact the financial results of the company.
- Ability to identify and initiate subrogation recovery opportunities.
- Work within designated dollar authorities. Prepare timely and accurate reports for management on large losses. Keep management informed of issues, problems and progress on severe claims.
- Experienced with negotiations, mediations, arbitrations and litigation.
- Provides outstanding service and availability to business partners, developing relationships with our insureds, brokers and HDI colleagues; domestically and abroad.
- Share claims lessons learned with other HDI departments.
- Serve as a technical resource to less experienced claim staff.
- Assist with Ocean and Inland Marine claims as necessary.
- Expectation of additional work hours in extenuating circumstances such as influx of Cat claims.
- Occasional overnight type travel for claim meetings, inspections, negotiations or policy renewals.

Essential Skills and Experience:

- Experience in direct-handling of commercial property claims (marine or engineering a plus).
- Strong contract interpretation skills - a must.
- Excellent verbal and written communication skills - a must.
- Effective customer service skills – a must.
- Professional bearing – a must.
- The ability to cultivate constructive working relationships.
- Strong organizational and time management skills.
- Knowledge of reinsurance and reverse flow business.
- Self-confidence to negotiate directly with our client’s risk managers and executives.
- An innovative thinker in a fast-paced environment with changing priorities.
- Work with underwriting and other departments to improve overall results.
- Experience working in teams, as a team player.
- The desire to exceed the expectations and requirements of external customers and internal colleagues.
- Extensive experience working with computers and the Microsoft office suite.
- Ability to embrace change and values diverse opinions and ideas.

Position Requirements:

- Bachelor’s degree in Insurance, or equivalent experience.
- Industry designations such as AIC and CPCU
- Will work with HDI to secure and maintain a suite of appropriate state adjuster license(s) as well as pursuing required continuing education credits.
- 5 years commercial property claims experience; industrial, manufacturing or energy.
- A valid Driver’s License and the ability to operate a motor vehicle.
- The ability to travel as necessary.
- Position requires daily attendance at the 161 North Clark Street, Chicago office.

HDI Global Insurance Company offers a competitive salary and employee benefits package. Send email inquiries to employment@hdi-gaic.com