

HDI Global Insurance Company seeks a Claims Specialist in Commercial Property and Engineering/Construction

Position Description:

We have a career opportunity at our Home Office in Chicago, Illinois for an enthusiastic, self-starting Claims Specialist or Claims Adjuster (commensurate with experience) handling commercial property and engineering/construction claims; as well as assisting where necessary in other lines of business.. The role envisions continuous technical development of commercial property and engineering claim skills. HDI Global Insurance Company provides rewarding professional opportunities in a small company environment. We offer a competitive, comprehensive compensation and benefits package. If interested, please provide a resume and cover letter.

Duties and Responsibilities:

- The investigation, evaluation, negotiation, and resolution of commercial property and engineering claims with the assistance of independent adjusters and experts in the field.
- Independently resolve claims on reasonable terms and at proper values.
- Effectively control the use, costs and work product of independent adjusters and experts.
- *Ability to analyze policy coverages on standard and manuscript forms, independently identifying and evaluating coverage issues...is a must. Should you not like coverage analysis, or if it is not a strength of yours, this position would not be a good fit.*
- Accountable for making decisions which positively impact the financial results of the company.
- Will identify and initiate subrogation recovery opportunities.
- Work within designated dollar authorities. Prepare timely and accurate reports for management on large losses. Keep management informed of issues, problems and progress on severe claims.
- Claim negotiations, mediations, arbitrations and litigation.
- Provides outstanding service and availability to business partners, developing relationships with our insureds, brokers and HDI colleagues; domestically and abroad.
- Share claims lessons learned with other HDI departments.
- Serve as a technical resource to less experienced claim staff.
- Expectation of additional work hours in extenuating circumstances such as influx of Cat claims.
- Occasional overnight type travel for claim meetings, inspections, negotiations or policy renewals.

Essential Skills and Experience:

- Experience in direct handling of commercial property and/or engineering claims.
- Strong contract interpretation skills - a must.
- Excellent verbal and written communication skills.
- Effective customer service skills.
- Professional bearing.
- The ability to cultivate constructive working relationships.
- Strong organizational and time management skills.
- Knowledge of direct and/or reinsurance business.
- Self-confidence to negotiate directly with our client's risk managers and executives.
- An innovative thinker in a fast-paced environment with changing priorities.
- Work with underwriting and other departments to improve overall results.
- Experience working in teams, as a team player.
- The desire to exceed the expectations and requirements of external customers and internal colleagues.
- Extensive experience working with computers and the Microsoft office suite.
- Ability to embrace change and values diverse opinions and ideas.

Position Requirements:

- Bachelor's degree.
- Industry designations such as AIC and CPCU a plus
- Will work with HDI to secure a suite of appropriate state adjuster licenses as well as pursuing required continuing education credits to maintain those licenses
- Minimum 5 years commercial property claims experience; industrial, manufacturing or energy a plus.
- A valid Driver's License and the ability to operate a motor vehicle.
- While travel is limited; the ability to travel as necessary on short notice.
- Preference to candidates who can report daily to the 161 North Clark Street, Chicago office.
- Remote working is currently available considering the recent Covid pandemic.
- Once Covid restrictions are lifted, physical attendance at office will again be preferred.
- Flexible work arrangements can be discussed with the hiring manager.

HDI Global Insurance Company offers a competitive salary and employee benefits package. Send email inquiries to employment@hdi-gaic.com